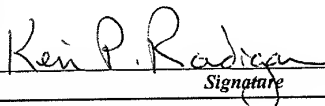


AMENDMENT TRANSMITTAL LETTER (Large Entity)					Docket No. END919990078US4	
Applicant(s): BUCHTEL et al.						
Application No. 10/621,750	Filing Date 07/17/2003	Examiner Gabrielle A. McCormick	Customer No. 30400	Group Art Unit 3629	Confirmation No. 1802	
Invention: METHODS FOR IMPROVING AN ORGANIZATION USING CULTURAL CHARACTERISTICS DEFINED BY LEADERSHIP FROM CUSTOMER RESEARCH						
<u>COMMISSIONER FOR PATENTS:</u>						
Transmitted herewith is an amendment in the above-identified application.						
The fee has been calculated and is transmitted as shown below.						
CLAIMS AS AMENDED						
	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE	
TOTAL CLAIMS	21 -	22 =	0	x \$50.00	\$0.00	
INDEP. CLAIMS	3 -	3 =	0	x \$210.00	\$0.00	
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00	
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT					\$0.00	
<input checked="" type="checkbox"/> No additional fee is required for amendment. <input type="checkbox"/> Please charge Deposit Account No. _____ in the amount of _____ <input type="checkbox"/> A check in the amount of _____ to cover the filing fee is enclosed. <input checked="" type="checkbox"/> The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account 09-0457 (IBM) <input checked="" type="checkbox"/> Any additional filing fees required under 37 C.F.R. 1.16. <input checked="" type="checkbox"/> Any patent application processing fees under 37 CFR 1.17. <input type="checkbox"/> Payment by credit card. Form PTO-2038.						
WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.						
 Signature			Dated: July 21, 2008			
Kevin P. Radigan, Esq. Registration No.: 31,789 HESLIN ROTHENBERG FARLEY & MESITI, P.C. 5 Columbia Circle Albany, New York 12203 Tel.: (518) 452-5600 / Fax: (518) 452-5579 E-mail: kpr@hrfmlaw.com			I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" [37 CFR 1.8(a)] on _____ <div style="text-align: center;">(Date)</div> <div style="text-align: center;">_____ Signature of Person Mailing Correspondence</div> <div style="text-align: center;">_____ Typed or Printed Name of Person Mailing Correspondence</div>			